SECOMEA

How a global pharma company stabilized and expanded remote access operations

A global leader in generic and biosimilar medicines, with operations in more than 100 countries, needed to manage and expand secure remote access across its environments.

The focus was on ensuring reliable performance, consistent deployment across sites, and alignment with internal security requirements.

Secomea allowed the organization to move from reactive troubleshooting to a controlled, scalable remote access strategy.

THE CHALLENGE

Remote access was expanding, but without a fully standardized approach. Each new site introduced variation and additional effort.

The selected solution needed to work consistently across diverse environments.

The organization needed a solution that could deliver reliable performance in production, while supporting secure and scalable expansion across sites.

Secomea was chosen to stabilize the remote access setup and establish a consistent, production-ready model for scaling across sites.

"Remote access has to just work in production – consistently, across sites, without creating new risks or complexity. That's what we needed to fix".

THE SOLUTION

Secomea enabled:

- **reliable, production-grade remote access operations**, with stabilized performance across environments and consistent, secure connectivity to production systems;
- **standardized deployment across sites**, thanks to a repeatable rollout model that reduced variation and complexity when onboarding new locations
- **flexible connectivity for real-world environments**, supporting wired, Wi-Fi, and 4G connections and enabling consistent operation regardless of site infrastructure.

THE RESULT

With Secomea, the company transformed remote access into a stable, reliable, and scalable capability across its production environments.

Key outcomes included:

- Performance stabilized in production, ensuring reliable day-to-day operations
- Reduced complexity when expanding to new locations
- Improved alignment across teams on architecture and rollout approach
- Strong foundation in place for continued global expansion.

THE BUSINESS OUTCOME

What started as a growing and inconsistent setup is now a standardized, production-ready remote access platform supporting both operational continuity and future scale.

Secure by design. Scalable across regulated production environments.

secomea.com

Built for OT, Trusted by IT

IEC 62443-certified

Based on a Zero Trust architecture